

Additional Terms and Conditions

- 1) The bid value is inclusive of all the costs, i.e., transportation, loading and unloading, installation warranty, testing, and sample calling.
- 2) There will be no additional cost except the value of the bid.
- 3) The supplied items will be covered under a 1-year cost-inclusive free AMC by the seller/ as describe in paper, inclusive of all costs of any type for the period on call within 7 days.
- 4) Please provide **actual photographs** (with site details of executed orders) of the equipment along with other documents as per the specifications of the equipment showing similar equipment in the government sector.
- 5) Before the final consignment installation, all the parameters will be thoroughly checked. The buyer has the right to reject equipment if it is not found as per specifications.
- 6) Proper demonstration requires instructing material on how to use it.
- 7) Installation requires as per guideline of equipment. The picture shown in the specification is for demo purposes.
- 8) Warranty coverage by the vendor as per call. Please include a Separate letter for work completion or fulfil all requirements in the bid. Prebid meeting is must to attend.
- 9) A Certified NABL test reports of the materials as per specifications mentioned in bid document if asking.
- 10) User manual with trouble shooting guide should be available and uploaded. Display for how to use, Do and don'ts and contact details for maintenance and grievance redressed should be uploaded and available on site.
- 11) If, after using any equipment, the user will have any physical problems, It will be covered under the free AMC. So all the responsibility is on the vendors.
- 12) In order to qualify the technical specification, if any clarity regarding the equipment is required, the buyer can call the sample at the buyer's site at the cost of the bidder and all mentioned document papers. The sample will be inspected by the committee, and if the committee is not satisfied, it can accept or reject the firm in the technical round (on the basis of the specifications and certification in the bid document). Failing which, the buyer has the right to reject the firm in the technical round to qualify for the financial bid.